

Staff FAQs



Below you will find important information regarding the Bedloft.com program at Hamline University.

<i>Product</i>	<i>Price*</i>	<i>Rent/Buy</i>
FURNITURE SET-UP - SINGLE	\$84.99	RENT
FURNITURE SET-UP - CAPTAIN OR LOFTED DOUBLE	\$99.99	RENT



For all rented items, this price will increase by \$20.00 after **August 13, 2020**.

Q: Why should a student have their furniture set-up for them?

A: How would you like to have all of your heavy room furniture set-up the way you want before you even step foot into your room? By ordering your room set-up from Bedloft.com, you can focus on the fun activities on move-in day and learn your way around campus instead of moving and unpacking all day! Furniture configurations maximize room space and comfort level.

Q: How to order?

A: To view product details, photos, pricing, or to place an order, visit www.bedloft.com. If you have any questions, please visit their website for common FAQs or click "Contact Us" at the top of the web page to submit a service ticket. You can also email them at support@bedloft.com. (Not available in Sorin Hall, select rooms in Drew Hall)

Q: Will Bedloft.com products be available to order during move-in?

A: Yes, visit www.bedloft.com, select the "Distribution Information" tab on the left sidebar, and select your school to find out specific, up-to-date information regarding product availability and delivery or pick-up during move-in.

Q: What if a student wants to order after move-in day?

A: Simply advise the student to visit www.bedloft.com to place their order. Once the order is placed, we will notify students of when and how they will be able to receive their Bedloft.com product.

Q: What if a student has an issue with their product or wants to return their product before the end of the year?

A: Have the student visit www.bedloft.com and log-in to his/her account and create a Service Ticket. If the student cannot remember their account information, have the student select the "Contact Us" link and fill out the information form. They can also call the Bedloft.com home office at 866-651-5638 or email support@bedloft.com.