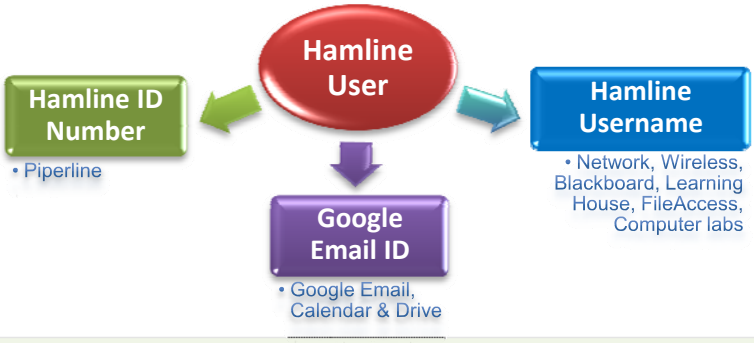
Hamline IDs & Passwords

Hamline users have three IDs and passwords to maintain:

- Hamline ID Number
- Hamline Username
- Google Email ID



PIPERLINE

Hamline ID Number

Example:
98754321
On front of ID card

Your Hamline ID number is created when admitted to or hired by Hamline

Log into **Piperline** with your Hamline ID number and your Piperline PIN (password)
The Piperline PIN is a combination of letters and numbers and **is** case sensitive.

INITIAL PASSWORD:

- New students receive the **initial Piperline PIN** by mail from Admission.
- New staff and faculty receive the **initial Piperline PIN** via email

RESET:

- **"Forgot Pin?"** button on the Piperline Login page can be used to reset your PIN. A new PIN will be sent to your email. If you cannot access your email account, contact the helpdesk at 651-523-2220.

HAMLINE USERNAME

Hamline Username

Example:
jsmith01

The Hamline Username is generated upon becoming a Hamline student.
Non-Degree seeking students receive their Hamline Username upon registration.
Staff and faculty get their Hamline Username when hired.

Log into your accounts at Hamline with your Hamline Username and Password
This username and password affects **all your accounts** at Hamline (Blackboard, Learning House, Google Email, computers labs, library tools, wireless access, network access, etc.)
Changing this password will affect all these systems at once.

USERNAME and INITIAL PASSWORD:

- New students and employees receive a **username** and **initial password** in separate emails

RESET:

- To change your Hamline password go to www.hamline.edu/password_reset
  - The first time you log in you need to answer 6 predefined security questions
  - For Help use the Hamline Password Reset User Guide (PDF)

GOOGLE EMAIL

Google Email ID

Example:
jsmith01 @hamline.edu

Google Email accounts are created for degree seeking students upon registration.
Non-Degree seeking students are not assigned a Hamline email account.
Staff and faculty get their Hamline Email when hired.

YOUR EMAIL ADDRESS:

- **Students, Staff & Faculty** have email addresses in the format of *username@hamline.edu*
- Log into your email with your Hamline Username and Password at www.hamline.edu/mail

  Note: When using the Gmail login page (mail.google.com), use your full email address (jsmith01@hamline.edu) and your Hamline password to login.

  If you had a *@hamlineuniversity.edu* email address, your email is now *@hamline.edu*.
  Please check the www.hamline.edu/goinggoogle site for more information.

RESET:

- Follow the instructions to reset your Hamline password (above)

More detailed information can be found at: **www.hamline.edu/ITS** and **www.hamline.edu/get_started_guide.html**

Need Help? Contact the **ITS Helpdesk** at (651) 523.2220 or email itshelp@hamline.edu