

# HELP ME CONNECT!

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## Troubleshooting Residence Hall Internet Connections

### Windows XP

Go to Start > Control Panel  
Switch to Classic View (left panel)  
Double-click on Network Connections  
Right-click on LAN and select Properties  
Set everything to automatic



### Windows 2000

Go to Start > Control Panel > Network Connections  
Right-click on LAN connection and select Properties  
Double-click on TCP/IP  
Set everything to automatic

### Windows 98/Me

Go to Start > Control Panel > Network  
Double-click on TCP/IP driver assigned to the Network card  
Set everything to automatic

### Mac OS X

In the finder, go to the Apple menu > System Preferences  
In the System Prefs pane, select Network  
Select “Built in-Ethernet” from the “Show” dropdown menu  
Select “Using DHCP” from the “Configure” dropdown menu  
Click apply changes and exit

### Mac OS 9

In the finder, go to the Apple menu > Control Panels > TCP/IP  
Set it to use the DHCP server to automatically get an IP address assigned