

Information Technology Services Updates

ITS Update – 11/13/06

Change in Startup Date for New Process for Managing Email Storage in GroupWise: **JANUARY 2, 2007**

As previously noted, Hamline will soon be moving to a new process for the management of email storage. As a result of discussions with the Administrative Cabinet, however, the date has been moved up a few weeks. **Beginning January 2, 2007** email messages will be managed in two ways: a) *user-controlled* auto-delete, and b) a space quota. This is how the new system will work:

Auto-delete will continue to function as the “default” process as it always has. However, users will now have the option to turn it off entirely or leave it on but control the timeframe. (Our strong recommendation is to simply leave it on as before). But in addition, *all mailboxes* will now be subject to a **space quota of 750 Megabytes** (a very generous amount compared to other organizations) and **all will be expected to live within that limit.**

When on campus and using the GroupWise client you can determine how much space you’re using by looking at the lower right border of the GroupWise window. It will say “Mailbox Size: xx%”. That percent is of 750 Megabytes or your total allocation. When off-campus and using the web access version, the message is in the upper right corner of the border and says “Mailbox Usage: xx%” and includes a little bar graph.

Please recall that messages that need to be preserved for whatever reason are best “archived”: (“*select message, right click, select “Move to Archive”, done*). The Archive is not subject to any auto-delete policy.

Explanation of Spam Service Graphs

You may have recently noticed that with the Quarantine Notification messages sent out by the state, you have also received a couple of graph images. These are simply aids to understanding what is happening in the world of email and spam. The one entitled Worldwide Mail Breakdown documents the increase over the last year in email and spam, particularly spam with high scores, worldwide. The second entitled “Anti-Spam Effectiveness” documents for the state of Minnesota system (not just Hamline) the amount of spam and virus activity filtered together with messages delivered. Note: You will need to double-click these images to open them in a browser for better viewing.

If you have questions or need more information about this or any other ITS Update, or if you are experiencing problems related to the spam filtering service, please contact Harry Pontiff, CIO (2860; hpontiff@hamline.edu).