

Information Technology Services Updates

ITS Update – 10/16/06

New GroupWise Client (7.0.1) Now Available

Many of you have noticed and commented positively about the new interface to GroupWise Web Access. Now you have a chance to use the new client version of GroupWise which has many similar features. Realizing that each of us get used to “new things” at a different pace, we are going to make this upgrade available voluntarily for the next four weeks. So when you are ready and comfortable, you can load the new version by going to Start > Base and select GroupWise 7.0.1. You will not need to “uninstall” the older (6.5) client.

On Monday November 13, the system will begin to automatically install the new 7.0.1 client on all remaining machines that do not yet have it installed. If you have any difficulties with the installation of the new GroupWise client, please call the Helpdesk at 2220.

Reminder: Blackboard Policies and Procedures

All information that gets loaded into Blackboard comes originally from the university administrative information system called Banner. Banner is the official record of information for all students. It is important to understand, however, that the flow of information from Banner is **one-way**. That is, changes of any kind made in Blackboard do not flow back to Banner and in fact can seriously complicate administrative processes that are dependent on such things as names, email addresses, and usernames. For this reason it is very important for instructors to be very cautious about making changes to such student information in Blackboard.

If you have questions or need more information about this or any other ITS Update please contact Harry Pontiff, CIO (2860; hpontiff@hamline.edu)